

Dear customer,

Back in 2012, after making my first repaints and eventually in 2014 my first engine add-on, I started sharing info and content on mersel.nl, as I already had that domain. I did not expect TrainworX to grow into the size it is now. Various steps were taken over the years to rebrand (PMdesign to CreativeworX) to TrainworX, and develop the website and shop. The domains trainworx.nl and trainworx.eu now all point to mersel.nl which works okay but is far from ideal.

I have decided to take the plunge to fix the situation in 2 steps:

1. **The existing website will be moved from a shared hosting to a dedicated server. Still under www.mersel.nl.**
2. **The website will be moved to www.trainworx.nl**

The 2-step process will take more time but gives me the opportunity to tackle various issues that can be expected separately.

The goal is to get this work done with as less downtime as possible. As these things have a tendency to cause unexpected issues however, there might be more downtime than planned..

Schedule and impact:

Step1 is planned to be executed on **20-01-20 between 07.00 and 12.00**

When all things function as expected we will perform step 2 which is now provisionally planned for the **27th of January**.

Possible impact:

Some of the functionality that might temporarily suffer during the above process are:

Severe

- Website offline
- Webshop offline
- Problems with customer login
- Problems with downloads
- **Problems with serial key activation**
- Problems with payment modules

Not severe

- Layout issues
- Several short downtimes due to maintenance tasks
- External dead-links
- SEO and Google issues

I however hope that things go smoothly and ask for your understanding and patience during this process.

Precautions:

Just in case you need access to your files during the maintenance period, I would advise for you to do the following:

1. Make sure you have all your add-ons downloaded and saved on your PC
2. Copy and save all your serial keys

We will copy all your info to the new location so there should be no problem after the move is completed.

Best regards,

Paul Mersel

TrainworX

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